



Mitel Connect Global Numbers

Create a Local Presence for Your Customers in the Countries You Serve

Virtual Presence in Multiple Countries with DIDs & International Toll-Free Service Numbers (ITFS)

Be where your customers are and establish a local presence with Mitel Connect Global Numbers. Mitel Connect Global Numbers makes it easy for multi-national organizations to provide a local number (Inbound DIDs or International Toll-Free Service numbers – ITFS) to their customers depending on their location.

With Mitel Connect Global Numbers, the handling of your communications can be done at your headquarters while also providing a virtual presence with local caller IDs and numbers in the countries your company serves. Incoming calls are easily routed for handling by the team at your headquarters so you can establish a local presence without adding headcount.

Service Overview

- ▶ Available for MiCloud Connect customers located in the US, Canada, UK and Australia
- ▶ Support for in-country presence with local DIDs or toll-free numbers available in nearly 20 countries
- ▶ Your customer calls a number that appears to be local to their own country while you answer the call at your headquarters
- ▶ Calls terminate at auto-attendants, IVRs or other call routing mechanisms as they do for programmed numbers

Simple Packaging, Affordable Pricing

- Flat bundled fee per month for DIDs
- Incoming calls on toll-free numbers from other countries are billed at an affordable per minute
- Ask your Mitel Connect representative for information about number porting

COUNTRY OF ORIGIN	DID	ITFS
Australia	✓	✓
Belgium	✓	✓
Brazil	✓	✓
Canada	✓	✓
France	✓	✓
Germany	✓	✓
India		✓
Ireland	✓	✓
Malaysia	✓	✓
Mexico	✓	✓
Netherlands	✓	✓
New Zealand	✓	✓
Philippines		✓
Portugal	✓	✓
Spain	✓	✓
Switzerland	✓	✓
United Kingdom	✓	✓
United States	✓	✓

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