

# MiCloud Connect Scribe

## Check Voicemails Quickly & Conveniently Without Dialing In

### Save Time & Stay Organized with Voicemail Transcription

Listening and managing voicemails can waste a lot of time. With MiCloud Connect Scribe, voice messages are transcribed and sent, along with a .WAV file, to a specified email address so users can quickly check their voicemails without having to call into their voicemail box.

To stay organized and easily identify which voicemail contains important information, users can visually review voicemails and save the text for archival purposes. Caller information is provided as part of the transcription process and the audio file is attached to the email as a .WAV file for playback.

#### Features

- Receive, read and listen to voicemails on your mobile phone, compatible portable devices and/or email.
- Easily manage, delete and identify important numbers and content.
- Archive important voicemails for later and request transcriptions.

#### Requirements

MiCloud Connect Scribe requires the following for user activation:

- Email address: POP3, IMAP
- Mitel Connect voicemail account
- Sound card to support .WAV files

### Activation & Management

MiCloud Connect Scribe can be activated and managed by authorized administrators through the MiCloud Connect Portal. Within the portal, the administrator can navigate to the company's phone system add-on features screen to activate the transcription service for specific users.

#### Scribe Benefits

- Access voicemails with ease through text or audio
- Find voice message content by searching your email for key words, caller names, dates, etc.
- Forward message content to others
- Add message transcriptions to CRM applications for customer tracking