



MiCloud Connect Video Collaboration Overview

MiCloud Connect video collaboration makes it easy to bridge the gap between multiple office locations and remote workers with face-to-face interactions.

MiCloud Connect empowers your business to go beyond messaging and voice with multi-point video conferencing. Improve collaboration, increase communication accuracy and enhance customer experiences with real-time, face-to-face video interactions. MiCloud Connect video collaboration tools are simple to deploy and easy to maintain - enabling users to join a video call with one click. Unlike other video tools that require multiple applications that silo your communications, video functionality is built into MiCloud Connect so users can access voice, messaging and video all from a single client without the need for additional hardware - making interactions simple and more productive.

Benefits of MiCloud Connect Video Collaboration:

EASY TO SET UP, EASY TO JOIN

Quickly schedule a video meeting from within the Connect client and let multiple users join with a simple click. Attendees that aren't MiCloud Connect users can easily join via a web browser.

INCREASE EFFICIENCIES

Streamline workflows and improve productivity with end-to-end collaboration tools such as voice, messaging and video all from a single client. Video collaboration is included with MiCloud Connect Essentials, Standard and Advanced service plans in the U.S. and UK.

BRING DISPERSED TEAMS TOGETHER

Geographically dispersed teams are becoming the norm. With MiCloud Connect, you can bridge the gap by hosting video meetings that support up to 24 participants.

SECURITY & QUALITY YOU CAN DEPEND ON

With MiCloud Connect, you can count on HD video quality over a secure connection. Our signaling and media channels are authenticated and encrypted to ensure you have a secure video connection at all times.



Solution Specifications:

- Supports up to 24 participants simultaneous
- Unique meeting ID per session
- No capital expenditure or on-premises infrastructure
- Wideband audio (G722.1, iLBC, AAC-ELD, AAC-LD)
- Schedule, change and join conference from Connect
- Screen sharing
- Supported browsers: Chrome™ and Firefox®, plus Safari® and Internet Explorer® with WebRTC plug-in
- HD quality, video send and receive up to 720p30

Getting Started:

Video collaboration is available to all MiCloud Connect users with Essentials, Standard and Advanced service plans. To activate this feature, simply contact Mitel Connect Support and request feature activation.

If you are a new MiCloud Connect user, please let your Mitel representative know you are interested in activating this solution.

