



# 8x8 Virtual Office Editions



**A complete business communications solution**

“ 8x8 offers NetSuite the critical efficiencies we need to unify our worldwide offices and scale globally.

—**Doug Brown**  
CIO, NetSuite

**A powerful, modern and easy-to-use cloud business phone system that is truly unified**

## Powerful features

With powerful business communications, collaboration and contact center features, 8x8 Virtual Office Editions include everything your employees need to efficiently communicate with customers, suppliers, and co-workers. Business voice, auto attendant, audio and video conferencing, and instant messaging are all included.

## Designed for the modern workforce

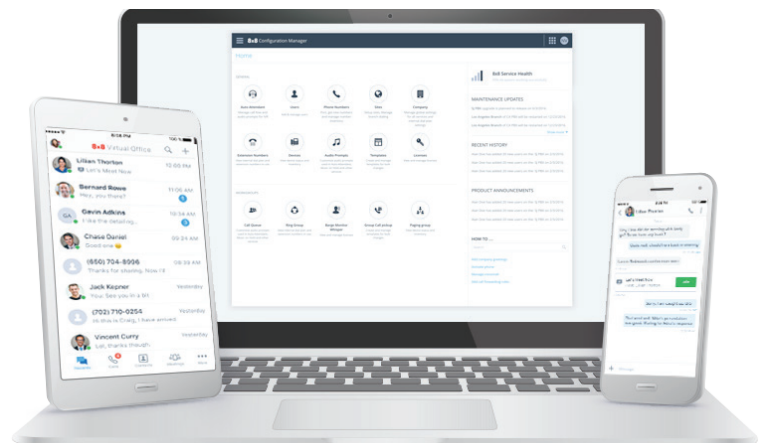
Feature-rich mobile and desktop apps allow your employees to work from the device they're most comfortable with. With modern smartphone, tablet and desktop apps, users are able to access voice, messaging, video and web conferencing from a single unified software experience that allows them to cut the cord from traditional desk phones.

## Easy-to-use and manage

8x8's Virtual Office Editions makes business communications elegant and simple to configure for administrators. 8x8's web-based Configuration Manager allows you to easily manage your cloud phone system from anywhere, anytime.

## Improve customer engagement

Contact center inbound calling along with outbound dialing capabilities empower your sales and customer service teams like never before. A web-based user interface and instant provisioning make it easy to manage and deploy. Break down communications silos between employees and agents to increase time to revenue.





Virtual Office Editions	X2 Edition \$25 per user/mo.	X5 Edition \$35 per user/mo.	X8 Edition \$55 per user/mo.
Phone Number & Virtual Extension	✓	✓	✓
Unlimited Calling Zone	14 Countries	32 Countries	46 Countries
Unlimited Internet Fax <sup>1</sup>	✓	✓	✓
Media Storage	1GB	5GB	10GB
Mobile & Desktop Apps	✓	✓	✓
Analytics Essentials	✓	✓	✓
Business SMS	✓	✓	✓
Instant Messaging & Presence	✓	✓	✓
Voicemail	✓	✓	✓
HD Voice	✓	✓	✓
Secure Voice	✓	✓	✓
Single Sign On	✓	✓	✓
Audio & Video Conferencing with Meetings	5 Participants	25 Participants	50 Participants
Salesforce, Zendesk & NetSuite Integration	✓	✓	✓
Call Recording		✓	✓
Operator Switchboard		✓	✓
Salesforce Analytics			✓
Call Quality Reporting & Analytics			✓
Virtual Office Analytics Supervisor			✓
Inbound Contact Center			✓
Outbound Contact Center			✓
Contact Center Minutes <sup>2</sup>			2000 min + 3¢/min
Contact Center Call Recording Storage			3 Months
Contact Center Visual IVR			✓
Contact Center Reporting & Analytics			✓

<sup>1</sup> May require the purchase of an additional virtual phone number.

<sup>2</sup> Contact center minutes include outbound calling to US and Canada only.

